

This packet contains all of the information you need to utilize your Veteran's Educational benefits at NGTC. If you have any questions, please feel free to contact NGTC's Financial Aid Office at <u>finaid@northgatech.edu</u> / 706-754-7700. Office hours are 7:30 am – 6:00 pm Monday through Thursday.

The Department of Veterans Affairs pays education benefits to qualified veterans who are attending <u>approved</u> courses or programs.

### Our School Certifying Official does not have the ability to inform you of benefits you are eligible for through the VA. Benefit information is determined by your Certificate of Eligibility provided from VA directly.

- Complete the **Application for Education Benefits** through the Veterans Online Applications web site (VONAPP): <u>http://www.vabenefits.vba.va.gov/vonapp</u>
  - You will receive your "Certificate of Eligibility" from the VA directly. Once you have this document, it is your responsibility to provide North Georgia Technical College a copy. The VA does not provide the school with any information directly on your behalf. We must have your Certificate of Eligibility on file in order to secure and certify your schedule. THIS IS A PRIORITY!
- Make sure all requested documents are completed and submitted to our office. All documents are <u>required</u> before your file can be marked as completed and ready to be certified:

Copy of DD214
Certificate of Eligibility
NGTC VA Statement of Understanding
NGTC VA Course Certification Form

NGTC forms can be accessed through your Banner Web account of by visiting <u>https://northgatech.edu/student-affairs/financial-aid/va-benefits</u>.

# If you change your program of study:

Schedule an appointment with your Financial Aid Advisor to discuss your *Change of Program* form and how your program of study change will affect VA benefits.

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This institution is an equal opportunity provider and employer. If, as an employee, you wish you file a Civil Rights complaint, please call GSA's Office of Civil Rights at 202-500-0767 or 800-662-6376 or send an email to <u>civilrights@gsa.gov</u>. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at <a href="http://www.ascr.usda.gov/complaint\_filing\_cust.html">http://www.ascr.usda.gov/complaint\_filing\_cust.html</a>, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Center for Civil Rights Enforcement, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Department of Veterans Affairs

### Survivors' & Dependents' Educational Assistance – Chapter 35

#### What Is Survivors' & Dependents' Educational Assistance?

Survivors' & Dependents' Educational Assistance is an education benefit for eligible spouses and children of certain veterans. Eligible persons can receive up to 45 months of full-time or equivalent benefits for:

- College, Business, Tech or Voc Courses, High School Diploma or GED, Independent Study or Distance Learning
- Correspondence Courses (Spouses Only), Apprenticeship/On-the-Job Training
- Remedial, Deficiency, and Refresher Training (payable only if classes are lecture classes and not online).
- The cost of tests for licenses or certifications needed to get, keep, or advance in a job

#### The following web-site has more information regarding Chapter 35 Benefits and Information:

#### http://www.gibill.va.gov/pamphlets/ch35/ch35\_pamphlet.pdf

### Who Is Eligible?

To be an eligible for Survivors' & Dependents' Education Assistance you must be the son, daughter, or spouse of:

- a veteran who died, or is permanently and totally disabled, as the result of a service-connected disability. The disability must arise out of active service in the Armed Forces.
- a veteran who died from any cause while such service-connected disability was in existence.
- a service member missing in action or captured in the line of duty by a hostile force.
- a service member forcibly detained or interned in the line of duty by a foreign government or power.
- a service member hospitalized or receiving outpatient care for a VA determined service-connected permanent and total disability *may* be eligible for DEA benefits. (Effective December 23, 2006)

### How Long Is the Period During Which This Benefit May Be Used?

Spouses and surviving spouses have 10 years from the date VA establishes eligibility to use the benefit. Surviving spouses of veterans who died while on active duty have 20 years from the date of the veteran's death to use the benefit.

- Children may use the benefit while they are between the ages of 18 and 26.
- These time limits can be extended under certain circumstances by the VA.

### How Much Does VA Pay?

The amount VA pays is based on the type of training program and training time (i.e. full-time, half-time, etc). Benefits are paid monthly and in arrears, directly to the student in the form of a stipend. CH 35 benefits do not pay the school directly on your behalf. For example, effective October 1<sup>st</sup>, 2016, the VA pays \$1,021 a month directly to students for full-time training for a full month at a college or university. **If attendance is less than a month or less than full-time, payments are reduced proportionately and your payments are prorated to the number of days you were in class**.

You must verify your enrollment at the end of each month in order to receive payment if you are in a nondegree program.

#### What Are Some Related Benefits?

Special Benefits for Children with Disabilities Work-Study Employment

Educational Counseling Services Tutorial Assistance

For More Information, Call Toll-Free 1-888-GIBILL-1 (1-888-442-4551)

Or Visit Our Web Site at http://www.gibill.va.gov.





# **IMPORTANT INFORMATION CONCERNING YOUR BENEFITS**

# CHAPTER 35

# SURVIVORS AND DEPENDENTS EDUCATIONAL ASSISTANCE RECIPIENTS

Chapter 35 Survivors & Dependents Educational Benefits recipients enrolled

in **diploma or certificate** level programs <u>CANNOT</u> receive payment from the department of Veteran affairs for any <u>**online courses**</u>. Only lecture (in- house) classes, remedial or not, may be submitted to the Department of Veterans Affairs for certification purposes.

Students receiving Survivors & Dependents Educational Benefits who are

# enrolled in **Associate of Science Degree** programs <u>CAN receive payment for</u> <u>online courses</u>.

If you qualify for Survivors & Dependents Educational Benefits:

- Degree seeking students: benefits are sent automatically at the end of each month.
- Diploma or certificate seeking students: you must verify enrollment with the VA each month.



# **VA Self-Service Options Saves You Time**

Students receiving the Montgomery GI-Bill ® Active Duty or Selected Reserve are able to use the WAVE internet application on our main website (https://:www.gibill.va.gov/wave) to:

- Submit a Monthly Verification of Enrollment
- Report a Change in Enrollment Change a Mailing Address Change a Direct Deposit
- View current Benefit Information
- Sign up for monthly reminder messages Determine if there is any "paperwork" pending at VA (coming soon)

## Visit us on the web at: WWW.GIBILL.VA.GOV

## **Don't Forget Our FAQ Website**

Our Website contains an excellent Frequently Asked Questions area. This area of our website allows you to search our database of over 150 Frequently Asked Questions.

If you can't find an answer to your question, the site gives you the ability to establish a secure account and ask the VA any question that you may have.

All you need to establish an account is an email address. You will also be asked to make up a password so that only you will be able to access your account. ALL students receiving education benefits from VA can call:

1-888-GIBILL-1 (1-888-442-4551)

The VA automated phone system can answer many of your common questions quickly and easily. Below are some general instructions for the automated options.

- Dial 1-888-GIBILL-1
  - Press 1 if you have a touch tone phone. Press 1 - for information on you MGIB -Active Duty or Selected Reserve benefit.
    - Press 1 for the amount of your last payment and the date it was processed.
    - Press 2 for the date we mailed your monthly certification form – if mailed.
    - Press 3 for the date we processed your last monthly certification of enrollment.
    - Press 4 for general information on your last education award.
- Press 2 for general information on other education benefits.
- Press 3 to find out how to apply for benefits or where to send your application.

Need to verify your enrollment but don't have Internet access?

Call us at:

1-877-823-2378



# Catch the WAVE...and Keep Your MGIB® Benefits Sailing Smoothly!

<u>Attention</u>: Veterans receiving Montgomery GI Bill® – Active Duty and Selected Reserve, REAP and VRAP benefits can use *WAVE* to submit monthly verifications. Students who are in a certificate or diploma program (<u>not degree</u>) using Survivor or Dependent Benefits must also verify enrollment each month.

### Why Should I use WAVE?

- WAVE (Web Automated Verification of Enrollment) is available 24 hours a day, 7 days per week.
- You can check on the status of your record, and report changes in your enrollment directly to VA.
- WAVE is the only system available to students world-wide.

### How Do I use WAVE?

- Go to <u>http://www.gibill.va.gov</u> and click on WAVE
- Follow the log-in instructions.

### What Else Can I Do On WAVE?

You can find out the following:

• Has my request for benefits been processed?

Click on Benefit Status Information to see if VA has updated your record to show your current enrollment. If you've received benefits in a previous semester, your record will display on WAVE.

• Has my monthly verification "hit"?

You can see if your verification has been processed, including changes in your enrollment. Be sure to allow two business days for processing of "no-change" verifications. It's not a "real time" system. Changes to your enrollment will take longer.

• Can I start or change my direct deposit?

You can use WAVE to submit your Direct Deposit information. The information is sent to our Direct Deposit Center for processing.

• Can VA send me a reminder to do my month verification?

If you choose, WAVE will e-mail you a reminder to verify at the first of the month and again mid-month if you still need to verify. WAVE can also send you your password if you forget it.

### Can I still use the phone for month verifications?

Yes, just dial 1-877-823-2378 and follow the instructions. However, for any changes to enrollment, you must use the WAVE System.



Office of Financial Aid

# VA Statement of Understanding

#### Please carefully read and initial each line.

I understand I am responsible for notifying North Georgia Technical College's Financial Aid Office each and every semester I attend. I understand VA will only pay for courses used towards my major.		
I understand that North Georgia Technical College's Financial Aid Office will not discuss any VA educational benefits with a spouse or parent(s) unless an Information Release Authorization form is completed and a copy is placed in my file.		
I understand that it is my responsibility to provide NGTC with a copy of my 'Certificate of Eligibility' issued by the Department of Veterans Affairs.		
I understand that if I am using my VA Educational Benefits for the first time, my enrollment will not be submitted to VA until my DD214 and Certificate of Eligibility are provided to NGTC's School Certifying Official (SCO).		
I understand that I must report any of the following changes to NGTC's SCO, in the Financial Aid Office immediately. Failure to do so could result in the suspension or denial of future benefits and/or require repayment of benefits already received.		
<ul> <li>Withdrawal from school</li> <li>Dropped classes</li> <li>Added classes</li> <li>Changes in program of study</li> </ul>		
I understand that satisfactory academic progress, personal conduct, and attendance must be maintained according to NGTC's School policy. This information is reported to VA every semester by NGTC's SCO, per VA rules and regulations.		
I understand that NGTC will certify enrollment in a timely manner, however, the Regional VA Office in Atlanta may take 6-10 weeks (sometimes longer) to issue funds. No funds come directly from NGTC's SCO.		
I understand that if I have any questions regarding the receipt of funds, I understand I should first contact NGTC's SCO to verify that my enrollment has been certified and has been submitted to the Atlanta VA Regional Office. I will contact the VARPO for all money issues at 1-(888) 442-4551.		
I understand that if I make changes to my schedule, after I have told NGTC's SCO that my schedule is ready to be certified, then those changes may result in an overpayment or underpayment. This can be, but not limited to, changing programs, adding classes, dropping classes, or withdrawing completely from a program.		
I understand that if I only qualify for a percentage of the VA benefits, or if I am considered out-of-state, then I am responsible for paying NGTC any tuition and fees that are not covered by VA.		
I have received information with North Georgia Technical College's Financial Aid office hours, applicable email address and phone number for NGTC's SCO, and information regarding Department of Veterans Affairs toll-free phone number and website.		
Certification and Signature: By signing this form, you are certifying that you understand and agree to the responsibilities of receiving Veteran's Educational Assistance. Failure to maintain any responsibilities listed above can affect your eligibility to receive Veteran's Education Assistance.		
Signatures must be wet signature, not computer generated.		
Student Signature:		
This form will be kept in your NGTC VA file, and a copy of this statement can be provided to you upon request.		
For Office Use Only:		
Date Received:		

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